

Security Deposit Form For New Customers

Welcome to the Immokalee Water & Sewer District! As a new customer we would like to make you aware of an important policy that affects you.

During the application for service process, you were asked to produce identification and a security deposit. This is required of each customer, for every account.

Going forward, you will be responsible for payment of all charges incurred at the service address and the account listed below, whether it is occupied or not, or until you request to disconnect service in person. Charges may consist of monthly fixed water and sewer rates, consumption charges, late fees and other miscellaneous charges such as the cost to repair or replace damaged meters and other equipment, disconnection due to non-payment fees, lock fees, tampering fees or any other such fees adopted by the District's Board of Commissioners.

Your security deposit #Click or tap here to enter text. in the amount of \$Click or tap here to enter text. .00 will remain in a non-interest-bearing account, to be applied to the final bill when your disconnection order is processed. Any amount that is remaining after the security deposit will be due at the time the bill is issued. You will not be allowed water and/or sewer service at any other address in the District, until all outstanding charges are paid. If you have another account in your name, we will transfer the outstanding balance to that account. If there is a credit amount remaining, we will mail the refund to the address listed on your disconnect order. This normally takes 3 to 6 weeks.

Note: If you intend to return to the same address, you may opt to place your account on "Vacation" status instead of disconnecting service. There is a \$45.00 service charge which must be paid before you leave on "Vacation". You can have the service restored by notifying us in person, with one days' notice, or by mail with five working days' notice. Be aware that there are several actions steps required to restore the service.

For questions on any of the above information, contact our office at (239) 658-3630 or reach us by email, customersupport@immokaleewatersewer.com.

Name: Click or tap here to enter text. Date: Click or tap to enter a date.

Account #: Click or tap here to enter text. Billing ID #: Click or tap here to enter text.

Service Address: Click or tap here to enter text.

Customer Signature: _____ District Representative Initials: _____

	Due Date	Final Notice w/ \$10 Late Fee*	Final Notice Due	Cut off w/ \$65 Fee
Cycle 1	4th	5th	12th	13th
Cycle 2	13th	14th	21st	22nd
Cycle 3	17th	18th	25th	26th

**Late fee applied regardless of holidays or weekends.*

Payment Options

Cash, Credit Card, Debit Card, Check, Vouchers (ask about utility assistance)
 Online 24/7: www.immokaleewatersewer.com (or scan the QR code)
 Automated By Phone: (866) 658-3630
 ACH (Automatic): Form provided by Customer Support
 Lock Box (By Mail): PO Box 12047, Naples, FL 34101-2047

